

State of Alaska FY2010 Governor's Operating Budget

Department of Labor and Workforce Development Data Processing Component Budget Summary

Component: Data Processing

Contribution to Department's Mission

The Data Processing component contributes to the department's mission by providing technical, analytical and business specific expertise to assist our customers in efficiently achieving their goals.

Core Services

- Developing, integrating and maintaining Agency specific applications
- Securing data contained in Agency databases and files.
- Supporting and enhancing Agency Information infrastructure

FY2010 Resources Allocated to Achieve Results

FY2010 Component Budget: \$6,506,400	Personnel:	
	Full time	39
	Part time	0
	Total	39

Key Component Challenges

The ability to recruit and retain senior Analyst/Programmers remains an ongoing challenge and we need to develop new ways to recruit and retain staff.

Our major non-standard data processing items are our core Unemployment Insurance (UI) Tax and UI Benefits applications which reside on the state mainframe. We have explored the cost benefit analysis, risk analysis, impact on business processes, and skill set requirements for a number of possible technologies to align with state standards. We have taken steps to reduce the cost of operating on the existing mainframe by about 25% and will be continuing these efforts in parallel with evaluating our future options. We are working with Enterprise Technology Services to determine the future of the mainframe for the State of Alaska.

Security requirements for data are becoming stricter and threats to security are becoming more frequent and sophisticated. Increased demand for public access and wireless systems also forces more attention in this area and the required effort is increasing very rapidly. Preparing for the recently enacted HB 65 affecting personal and confidential information is likely to be a major challenge as it increases the fiscal consequences of a security breach dramatically.

Significant Changes in Results to be Delivered in FY2010

The department has implemented several web applications and will continue to increase the functionality of options available to the public. Targeted this year will be:

* Benefits Internet Filing (BIF) - phase V. This phase of BIF will incorporate Extended Benefit Claims and allow users to set up automated payments and to use Debit cards to access benefits. This application will allow more of the filing input to be handled by clients, will reduce call center workload, and will reduce postage costs.

* Workers' Compensation Document Management. This will allow documents to be easily retrieved by Workers Compensation staff statewide and provide better disaster recovery.

* Certified Payroll - phase III. This phase will add Notice of work, Notice of Award, Notice of Completion, and Fee Payments to the system. This application allows for easier and more intuitive filing of weekly or biweekly wages and other information required from employers working on public construction projects.

Major Component Accomplishments in 2008

Completed several critical maintenance issues on the Unemployment Insurance tax system in accounting, reconciliation, annual rates, federal reporting and printing.

Continued to reduce mainframe costs by eliminating or modifying costly jobs and purging unneeded data from the mainframe database.

Implemented Alexware data warehouse which allows flexible reporting on potential employees, training options, and employers for Gasline related jobs.

Implemented a data Disaster Recovery site.

Implemented a Storage Area Network to better handle the large increase in data being managed and to free up staff for other priorities.

Virtualized most application servers to decrease costs and integrate into the Disaster Recovery plan.

Statutory and Regulatory Authority

Not applicable.

Contact Information
<p>Contact: Guy Bell, Director Phone: (907) 465-2700 Fax: (907) 465-2784 E-mail: Guy.Bell@alaska.gov</p>

**Data Processing
Component Financial Summary**

All dollars shown in thousands

	FY2008 Actuals	FY2009 Management Plan	FY2010 Governor
Non-Formula Program:			
Component Expenditures:			
71000 Personal Services	3,198.1	4,020.0	4,119.4
72000 Travel	35.0	51.0	51.0
73000 Services	2,203.7	2,268.0	2,268.0
74000 Commodities	93.0	48.0	48.0
75000 Capital Outlay	209.7	20.0	20.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
Expenditure Totals	5,739.5	6,407.0	6,506.4
Funding Sources:			
1002 Federal Receipts	3,767.7	4,221.5	4,221.5
1004 General Fund Receipts	160.1	426.7	526.1
1007 Inter-Agency Receipts	1,612.8	1,758.8	1,758.8
1061 Capital Improvement Project Receipts	198.9	0.0	0.0
Funding Totals	5,739.5	6,407.0	6,506.4

Estimated Revenue Collections

Description	Master Revenue Account	FY2008 Actuals	FY2009 Management Plan	FY2010 Governor
Unrestricted Revenues				
None.		0.0	0.0	0.0
Unrestricted Total		0.0	0.0	0.0
Restricted Revenues				
Federal Receipts	51010	3,767.7	4,221.5	4,221.5
Interagency Receipts	51015	1,612.8	1,758.8	1,758.8
Capital Improvement Project Receipts	51200	198.9	0.0	0.0
Restricted Total		5,579.4	5,980.3	5,980.3
Total Estimated Revenues		5,579.4	5,980.3	5,980.3

**Summary of Component Budget Changes
From FY2009 Management Plan to FY2010 Governor**

All dollars shown in thousands

	<u>General Funds</u>	<u>Federal Funds</u>	<u>Other Funds</u>	<u>Total Funds</u>
FY2009 Management Plan	426.7	4,221.5	1,758.8	6,407.0
Adjustments which will continue current level of service:				
-Correct Unrealizable Fund Sources in the Salary Adjustment for the existing bargaining unit agreement	93.2	-57.5	-35.7	0.0
-FY2010 Wage and Health Insurance Increases for Bargaining Units with Existing Agreements	6.2	57.5	35.7	99.4
FY2010 Governor	526.1	4,221.5	1,758.8	6,506.4

**Data Processing
Personal Services Information**

Authorized Positions			Personal Services Costs	
	<u>FY2009</u> <u>Management</u> <u>Plan</u>	<u>FY2010</u> <u>Governor</u>		
Full-time	39	39	Annual Salaries	2,750,532
Part-time	0	0	COLA	111,800
Nonpermanent	2	2	Premium Pay	50,206
			Annual Benefits	1,373,392
			<i>Less 3.89% Vacancy Factor</i>	(166,530)
			Lump Sum Premium Pay	0
Totals	41	41	Total Personal Services	4,119,400

Position Classification Summary

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Analyst/Programmer III	0	0	2	0	2
Analyst/Programmer IV	0	0	10	0	10
Analyst/Programmer V	0	0	4	0	4
Data Processing Mgr I	0	0	1	0	1
Data Processing Mgr II	0	0	2	0	2
Data Processing Mgr III	0	0	1	0	1
Data Processing Tech III	0	0	1	0	1
Database Specialist III	0	0	2	0	2
Micro/Network Spec I	2	0	2	0	4
Micro/Network Spec II	1	0	1	0	2
Micro/Network Tech I	0	1	0	0	1
Micro/Network Tech II	1	0	4	0	5
Student Intern I	0	0	1	0	1
Systems Programmer II	0	0	3	0	3
Systems Programmer III	0	0	2	0	2
Totals	4	1	36	0	41